

# Unified Communications Engineer Cover Letter

536 Terry Path Spencerview, KS 66644

**Dear Azariah McDermott,**

Please consider me for the unified communications engineer opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for expert level consultation/recommendations to IT department and organizational leadership on for IT Strategic planning relating to Telecommunication initiatives.

Please consider my experience and qualifications for this position:

- Working knowledge of access network issues that impact VoIP performance their measurement and analysis
- Can relate to individuals at all levels in an organization
- Conversant with TCP/IP, SIP, H323 and PSTN concepts and protocols
- Interop gateways (H323, SIP)
- Knowledge of A/V integrated systems for office and/or medical environments
- Experience with Microsoft IIS and SMTP services
- Exposure to large scale Exchange and Lync networks across domestic and international sites
- Experience with supporting and troubleshooting VoIP / PBX systems

**Thank you for taking your time to review my application.**

Sincerely,

Charlie Crooks