

Unified Communications Engineer Cover Letter

66403 Schimmel Tunnel New Danelle, KY 67442

Dear Casey Graham,

In response to your job posting for unified communications engineer, I am including this letter and my resume for your review.

In the previous role, I was responsible for tier 3 support for iOS and Air Watch issues, as well as real time communications services in CUCM, along with Expressway -C and -E virtual machines.

Please consider my experience and qualifications for this position:

- Protocols - SIP, H.323, H.320, SCCP, RTP, IPSEC, EIGRP, OSPF, BGP
- Audio/Video design and integration experience
- US Central Command and/or Service component experience
- Deep Knowledge engineering/supporting IP telephony
- Deep Knowledge engineering/supporting PBX\Call Manager, Session Management, and Call Routing
- Deep Knowledge engineering/supporting SIP trunking solutions
- Engineering/Operations support of WebEx and Audio Conferencing
- Deep understanding and expertise with Global Dial Plans

Thank you for taking your time to review my application.

Sincerely,

Justice Schowalter