

# Unified Communications Engineer Cover Letter

31615 Kemmer Trafficway North Judson, HI 14238-4045

**Dear Landry Jaskolski,**

I would like to submit my application for the unified communications engineer opening. Please accept this letter and the attached resume.

In the previous role, I was responsible for lead engineering and support on all UC infrastructure including but not limited to all session border controllers, voice gateways, voice circuits (IP or TDM), Cisco Telepresence Infrastructure.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- In Depth understanding of Voice over IP technologies and protocols (H.323, MGCP, SIP, SCCP)
- Very good understanding of Quality of Service as it relates to Voice over IP (classification, marking, queuing, congestion avoidance, policing, shaping, link efficiency mechanisms)
- Proven experience in troubleshooting environments which include Cisco Routers and Switches, and Cisco IP Telephony Infrastructure (Call Manager, Unity)
- Research, analyze, recommend and implement new technologies, standard processes, tools and techniques
- Research and provide equipment recommendations and cost quotes for engineering solutions and equipment updates
- Provides oral and written reports/briefings
- Hardware - Routers, Switches, Firewalls, High Assurance IP Encryptors, Cisco Unified Border Element (CUBE), Cisco MCU, Cisco UCS Servers, T1/E1 controllers, Cisco Voice/Video Endpoints
- Software - Cisco Unified Communications Manager (CUCM), Cisco IM and Presence, Cisco Unity Connection, Cisco Expressway/VCS, Cisco WebEx Meeting Server, Cisco Jabber, Cisco IOS, Cisco TelePresence Management

**I really appreciate you taking the time to review my application for the position of unified communications engineer.**

Sincerely,

Emerson Ankunding