

# Telecommunications Project Manager Cover Letter

508 Paucek Trail East Latisha, MA 06370-2006

**Dear Marion Schowalter,**

I submit this application to express my sincere interest in the telecommunications project manager position.

In the previous role, I was responsible for remote and onsite support to cloud-based and on-premises VoIP users the diagnosing, troubleshooting and resolving system issues – includes efficiently analyzing system alarms to determine any system issues that are causing system service disruption.

My experience is an excellent fit for the list of requirements in this job:

- Experience managing projects across multiple lines of business in separate geographical locations
- Experience with Cisco Call Manager, Cisco Jabber software, Cisco Telepresence and Cisco Collaboration tool migrations of over 3000 users
- Experience with collaboration solution test plans and checklists
- Project Management Professional (PMP) certification, ITIL, or/and CSM preferred
- Previous experience leading and managing in a multicultural environment
- Experience with Cisco Unified Communications Manager platform
- University graduate in IT, Engineering, Economics or Business or equivalent through experience
- Proven track record in managing and delivering projects in international organisations against predefined time constraints and within set budgets

**Thank you in advance for taking the time to read my cover letter and to review my resume.**

Sincerely,

Haven Lindgren