

Technical Support Cover Letter

33166 Kenton InletPort Antwan, WY 90726

Dear Baylor Wunsch,

I would like to submit my application for the technical support opening. Please accept this letter and the attached resume.

Previously, I was responsible for software service, post- sales or service delivery support and tackle applications problems for remote or local accounts, on standard and specialized systems.

Please consider my experience and qualifications for this position:

- Experience in Apple OSX (Lion, Mountain Lion, Mavericks, Yosemite, El Capitan) environments
- A+, MCSE, MCITP, CCNA Certifications preferred
- Relate in a positive professional manner with end users and coworkers
- Interact well with different personalities
- Make decisions and judgments based on standard procedures
- Demonstrate PC proficiency using common software programs such as MS Word, MS Excel, MS Outlook
- Flexibility to work non-standard work hours including nights, weekends, and holidays
- Windows 7 & 10 operating systems experience to include the Microsoft office suite (Word, Excel, SharePoint, PowerPoint)

Thank you for your time and consideration.

Sincerely,

Parker Jenkins