

# Technical Support Cover Letter

57636 Botsford TerraceDalilamouth, NY 96478

**Dear Azariah Turcotte,**

I would like to submit my application for the technical support opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for support and troubleshooting in the following areas: Desktop, Software, Hardware, Windows/Linux Operating Systems, Network.

Please consider my experience and qualifications for this position:

- Windows 10 familiarity preferred )
- Experience with Dell Laptops, and PCs
- Basic File server knowledge
- Experience with Symantec AV desktop security products
- Knowledge of Flight Simulation SW (FSX, X-Plane) and methods
- Knowledge of programming in C#, Python or C/C++ (Windows platform)
- Designing object-oriented architectures and software (UML - Unified Modeling Language)
- Web development knowledge is an advantage

**Thank you for taking your time to review my application.**

Sincerely,

Phoenix Walsh