

Technical Support Cover Letter

16083 Ileana Spring Jones
Chester, TX 57314-4879

Dear Shiloh Ryan,

I would like to submit my application for the technical support opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for user account unlocks and password resets for supported applications and redirect users to desktop support staff for active directory logons.

Please consider my experience and qualifications for this position:

- MySQL experience recommended
- Electrical educational background with Brand 1 or Brand 2 certificates
- PC literate with a good working knowledge of Microsoft Office package
- Previous experience in delivering trainings
- Strong knowledge in Tools8000 and ESSER IQ8C/M
- Experience with Knowledge base systems desirable
- Experience of working in a global support environment also desirable
- Being able to work in the field under minimal supervision

Thank you for considering me to become a member of your team.

Sincerely,

Campbell Schumm