

Technical Support Representative Cover Letter

9799 Schaefer Path West Sergioville, NC 48965-3791

Dear Emerson Witting,

In response to your job posting for technical support representative, I am including this letter and my resume for your review.

Previously, I was responsible for extended technical development and support to users and troubleshoot user software or hardware problems in line with platform policies.

My experience is an excellent fit for the list of requirements in this job:

- Deep understanding of client software, operating systems (Windows, OSX, and Chrome OS), and computer hardware components - especially the role of video graphics cards
- Dedicated landline with NO features
- Advanced Windows Troubleshooting experience
- AA or higher collegiate course work
- Strong technical abilities with prior troubleshooting experience in hardware, software, and computer networking
- Strong PC skills, competent with Microsoft Office and proficient with Windows XP 7 & 8 environment
- Diploma in technical studies
- Experience in a technical customer support/service or call centre role

Thank you for your time and consideration.

Sincerely,

Gray Daugherty