

# Technical Support Representative Cover Letter

71113 Kuhic DrivesGerholdbury, AZ 93890-5669

**Dear Emerson Mills,**

I am excited to be applying for the position of technical support representative. Please accept this letter and the attached resume as my interest in this position.

In my previous role, I was responsible for basic problem resolution and support services for JCCC technologies such as hardware, software, network connectivity and access to college resources.

My experience is an excellent fit for the list of requirements in this job:

- Understand the metal fabrication, forming, tolerances and capabilities within our facilities and within our industry
- Understand extrusion process
- Core gamer with a PC/Console gaming background
- In-depth understanding of PC hardware, software, and networking
- Experience with Unix and basic Unix commands
- Financial services industry related experience and knowledge of common financial products
- Intermediate to advanced troubleshooting and administration knowledge of Windows operating systems, file structure, permissions, hardware peripherals, databases, and networks
- Excellent verbal and written communication skills necessary to troubleshoot equipment by phone with service technicians, solve application problems with the end users

**Thank you for your time and consideration.**

Sincerely,

Ari Corwin