

Technical Support Executive Cover Letter

90064 Mohamed Court North Cletus, WY 05852

Dear Oakley Gibson,

I would like to submit my application for the technical support executive opening. Please accept this letter and the attached resume.

Previously, I was responsible for solutions to technical problems for system administrators deploying, managing, and integrating Apple products with third party products and server platforms, or networks.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Excellent knowledge of major operating systems (Microsoft, Unix/Linux, Novell) essential
- Excellent technical knowledge of desktop hardware, operating systems, software, smartphones and printers
- Strong customer-service orientation with a focus on customer satisfaction
- Flexibility to be on call during off hours and weekends
- Microsoft Suite of Products (Office Suite, Outlook, OneNote, Skype)
- Enterprise voice issues (Desk phones, soft phones)
- Mobility issues (Apple, Android, BlackBerry iOS and hardware devices)
- Network and wireless connectivity issues

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Oakley Breitenberg