

# Technical Support Engineer Cover Letter

8308 Lance LandNorth Tran, OH 12503

**Dear Sutton Jakubowski,**

I am excited to be applying for the position of technical support engineer. Please accept this letter and the attached resume as my interest in this position.

In my previous role, I was responsible for operational support in a multi-platform environment (Windows, UNIX, Axway applications) by executing and validating all scheduled and ad hoc events and procedures, including transaction recording, file upload/download verification, event monitoring, network monitoring, etc.

Please consider my qualifications and experience:

- Solid knowledge of networking concepts
- Microsoft Certified Engineer or equivalent
- Familiarity with scripting languages such as Python, Perl, Bash, PowerShell, JSON, WMI, SQL and knowledge of web technologies desirable
- Familiarity with database technologies such as MySQL and Redis
- Familiarity with Cloud Computing technologies VMware vSphere, ESXI, Hypervisor, Amazon AMI, SaaS, IaaS, SDN and FNV
- Proficiency with the Microsoft Office Suite of applications (Excel, Word, PowerPoint, Access, Outlook)
- Detailed knowledge of current leading edge personal computers, printers, and networking and communications interfaces and relationships
- Detailed knowledge of current leading edge PC workstation and server hardware and software including networking and communications interfaces and relationships

**Thank you for your time and consideration.**

Sincerely,

Parker Beatty