

Technical Support Engineer Cover Letter

548 Ruthe LandNorth Karie, WA 44483

Dear Briar Conn,

I would like to submit my application for the technical support engineer opening. Please accept this letter and the attached resume.

In the previous role, I was responsible for advanced troubleshooting via remote sessions to modify customer's environment towards a resolution that include, but are not limited to: Installation issues, best practice configuration, network troubleshooting, Windows, Linux, Mac and Unix OS configuration.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Scripting on Python, Shell and Java
- Working knowledge of 802.11, VPN, cellular (CDMA and/or GSM), API, Web Socket (WSS)
- Working knowledge of MS Excel, MS PowerPoint
- Familiarity with AWS, SSL, HTTPS, MQTT is preferred but not indispensable
- Experience with measurement standard shop measurement equipment such as micrometers, calipers, height gages, indicators
- Basic knowledge of oscilloscopes, power supplies, data acquisition systems, analyzing and interrogating part and assembly drawings
- Proficient use of personal computers, related software application and Microsoft office tools
- Experience with ProEngineer / CREO / PTC CAD Tools

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Skyler Braun