

Technical Services Specialist Cover Letter

907 Bechtelar PikeLake Leesa, TN 54403-7157

Dear Briar Schuster,

Please consider me for the technical services specialist opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for direct phone consultation (100%) on Cardiac Rhythm Heart Failure products (implantable and external) that is accurate, thorough, timely, and tailored to the customer's needs.

Please consider my qualifications and experience:

- Intermediate Microsoft Office skills, experience in Pro Business tools or similar billing software preferred
- Experience troubleshooting hardware, software and network connectivity issues on laptop/desktop computers (where applicable)
- Exhibit focused attention to detail for prolonged periods
- Possess a working knowledge of editing tools such as Microsoft Word, and preferably MARC editing programs
- Flexibility with multi-tasking and shifting priorities throughout the work day
- Work efficiently and keep work organized
- Proficient with end-user computer technologies
- Works collaboratively to get the work done expediently

Thank you for taking your time to review my application.

Sincerely,

Tyler McClure