

# Technical Analyst Cover Letter

399 Predovic IslandsCristfort, MN 25291

**Dear Landry Weber,**

In response to your job posting for technical analyst, I am including this letter and my resume for your review.

In my previous role, I was responsible for end user support and expertise with the following solutions: Route Accounting Software (RAS) platform, Vermont Information Processing (VIP), Roadnet & Territory Planner, SQL Server, Margin Minder, and iDig.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Experience with Customer Service / Support
- Hardware installation and troubleshooting experience
- Basic knowledge of systems & equipment installations
- Product knowledge - Pharmaserv, EnterpriseRx, PharmacyRx
- Prior field technician, broadcast center, military electronics or equivalent experience
- Technical knowledge of network systems and data communication protocols
- Experience collaborating with project teams to define business requirements and deliver solutions that meet business goal
- Advantage with local language (Vietnamese, Hindi or any other Indian language)

**I really appreciate you taking the time to review my application for the position of technical analyst.**

Sincerely,

Justice Casper