

Tech Support Analyst Cover Letter

48511 Bogan Mountains Julissatown, CO 67544-0646

Dear Cameron Treutel,

I would like to submit my application for the tech support analyst opening. Please accept this letter and the attached resume.

In the previous role, I was responsible for support services to local and remote employees with technical problems and IT issues involving desktop\laptop software, hardware or network services.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- A+ is preferred
- PC upgrade experience Windows XP to 7
- Build, deployment and support of Windows 7 OS
- Prior knowledge of digital/online payment processing and/or banking industry
- Working technical knowledge of Mac and Windows computer hardware and software
- Supports approximately 250 PC's, including user PC's, factory line PC's, and generic walk-up PC's
- Implement Windows 10 rollout for 250 machines
- Support current phone system

I really appreciate you taking the time to review my application for the position of tech support analyst.

Sincerely,

Phoenix Crooks