

# Tech Support Analyst Cover Letter

403 Rogelio GrovesLake Martamouth, MA 58134

**Dear Dylan Stamm,**

Please consider me for the tech support analyst opportunity. I am including my resume that lists my qualifications and experience.

In the previous role, I was responsible for mAC support to on a variety of technical issues – examples include: desktop, laptop, mobile devices and software; network troubleshooting, in collaboration with the network infrastructure group.

My experience is an excellent fit for the list of requirements in this job:

- Strong hands on knowledge of Object Oriented Programming and C#.Net
- Strong SQL writing skills and understanding of databases (Oracle or SQL server)
- Strong knowledge on Windows Power Shell/Unix shell scripting
- Experience of working with version control tools like Stash/GIT/SVN
- Knowledge of deployment techniques like uDeploy will be an added advantage
- Experience of having worked in Support/Operations role and having done automations will be an added advantage
- Knowledge of complete technology stack and supporting Dev, Ops, Testing
- Backend technician work

**Thank you in advance for reviewing my candidacy for this position.**

Sincerely,

Dylan Thiel