

Tech Support Analyst Cover Letter

5153 Leonardo Overpass North Leighafort, NV 35989-5324

Dear Indigo Bailey,

Please consider me for the tech support analyst opportunity. I am including my resume that lists my qualifications and experience.

In the previous role, I was responsible for support to on a variety of technical issues - examples include: desktop, laptop hardware and software; network troubleshooting, in collaboration with the network infrastructure group.

Please consider my qualifications and experience:

- Drive the daily execution of financial controls, including executing the financial close (accruals, reclasses,), forecasting, and budgeting
- Work closely with our Logistics team on inventory valuation, tax, duties, repair planning and other significant spend areas
- Identify appropriate metrics to track and evaluate business performance
- Build presentations for management including Support P&Ls, key trends, and cost
- Influence Cost Accounting policy for the treatment of inventory and other services delivery assets
- Deep understanding of GAAP (including accruals and account reconciliations)
- Experience with Technical Support KPI/ metrics, utilization, capacity modeling and productivity preferred
- Experience with complex financial modeling and scenario analysis

Thank you in advance for reviewing my candidacy for this position.

Sincerely,

Dylan Hyatt