

# Tech Field Cover Letter

41766 Bahringer Pines O'Hara, FL 70209-3661

**Dear Parker Funk,**

In response to your job posting for tech field, I am including this letter and my resume for your review.

In the previous role, I was responsible for technical support and direction, within their competence, including the application of technical standards.

Please consider my qualifications and experience:

- Strong troubleshooting skills A+ Certification Good understanding of the fundamentals of network and server/desktop administration, installations, upgrades, techniques, tools, materials, and equipment
- Applies good knowledge of processes Preferences
- Experience in leading, supporting and mentoring a team of desktop support /field technicians
- Holistic view and understanding of Managed IT Services
- Knowledge and understanding of service desk operations
- Experience with spreadsheets and documentation are needed in the role
- Excellent customer service, team approach, communication skills are all essential for the role
- Demonstrated proficiency with Microsoft Office suite with an strong emphasis on Excel and PowerPoint

**Thank you for your time and consideration.**

Sincerely,

Onyx Jast