

Tech Field Cover Letter

320 Legros FerryShelliefort, AR 85415

Dear Sawyer Kivalis,

I would like to submit my application for the tech field opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for technical support for the overall effectiveness of the use of enterprise application systems by end-users; troubleshoots user and technical obstacles and system problems; provides technical consultation and solutions.

My experience is an excellent fit for the list of requirements in this job:

- Provides technical support and training to personal computer
- Assumes complete ownership of customer issue until resolved involving multiple inbound and outbound communications
- Works closely with manager to communicate any employee issues, and have the manager deal with them directly
- Strong technical and mechanical background with experience on the latest generation transport gear, critical infrastructure (HVAC systems, high-voltage electrical systems, DC Power Plants,), knowledge of locating fiber optic cable, right-of-way, and As-Builts
- Familiarity with cloud applications (Box, Office365)
- Installation/configuration of Check Point endpoint client software
- ServiceNow utilization
- Box user administration

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Robin Bogisich