

Team Services Cover Letter

9059 Lueilwitz CentersLake Robertberg, OK 82769

Dear Tatum Strosin,

I submit this application to express my sincere interest in the team services position.

In my previous role, I was responsible for software engineer PBX/VoIP support, performing software installs/maintenance for optimum system operability and performance, maintain current system patches and upgrades.

My experience is an excellent fit for the list of requirements in this job:

- Strong understanding of the Lean management system
- Solid knowledge of Call Center Management, process & operations
- Outstanding communication, listening, analytical and interpersonal skills
- Willingness to understand and support changes within the organization
- Able to quickly assimilate and understand the systems utilized throughout the company
- Proficiency in using a personal computer to perform essential job functions and utilize various database management programs, including job specific software and Internet browser based applications
- Capable of troubleshooting basic PC problems and escalate technical issues as needed
- Strong diagnosis and analytical skills in order to effectively assess impact of Management & Leadership Development initiatives

Thank you for considering me to become a member of your team.

Sincerely,

Justice Corwin