

# Team Lead-Customer Service Cover Letter

753 Durgan MountainsWeissnatchester, KY 38735

**Dear Ari Dibbert,**

Please consider me for the team lead-customer service opportunity. I am including my resume that lists my qualifications and experience.

Previously, I was responsible for service Operations support to internal and external customers in accordance with the terms of the customer contract and SLAs.

My experience is an excellent fit for the list of requirements in this job:

- Supply Chain Management or equivalent experience
- Hazmat certification highly preferred
- Customs compliance knowledge preferred
- Speech Analytics software and project management experience preferred
- Demonstrate competency in all management functions with minimal guidance or direction
- Knowledge of ERP (SAP - Sales & Distribution module), BI reporting system
- Goods hands-on knowledge on Microsoft Word/Excel/Power Point
- Fluent in English and local language (added advantage)

**Thank you in advance for taking the time to read my cover letter and to review my resume.**

Sincerely,

Shiloh Walter