

Team Lead-Customer Service Cover Letter

751 Poulos PortsEast Jerold, CA 80662

Dear Spencer Kiehn,

I submit this application to express my sincere interest in the team lead-customer service position.

In the previous role, I was responsible for timely and accurate updates to reference data in terms of new trading counterparties, terms of which we trade and external rating changes.

Please consider my experience and qualifications for this position:

- Understanding of Project Management concepts preferred
- Solid, basic mathematical skills
- OPEX (Operational Excellence) Training
- Coaching and Skill Development
- Prior leadership experience is an asset
- Insurance and Wealth Industry knowledge is an asset
- Previous experience in call center management is preferred
- Familiarity with customer service processes

I really appreciate you taking the time to review my application for the position of team lead-customer service.

Sincerely,

Baylor Kemmer