

# System Support Analyst Cover Letter

73551 Rosalee FieldsEzraton, NH 92689-5267

**Dear Skyler Ratke,**

I submit this application to express my sincere interest in the system support analyst position.

Previously, I was responsible for or assists with process improvement concepts/methodologies/tools/principles training and guidance of clients and internal personnel.

My experience is an excellent fit for the list of requirements in this job:

- Knowledge on Autosys
- Knowledge on REST Webservices
- Control-M batch scheduling
- Provide 2nd level support for Control-M client facing systems and applications
- IT Operational procedures and policies
- Build relationships with internal teams to share experiences and maintain best practice
- In conjunction with the Operations Team Leader, manage the team rota to ensure staffing levels are maintained at all times
- Experience implementing ERP software or having been a key user is desirable

**Thank you for taking your time to review my application.**

Sincerely,

Tyler Christiansen