System Support Analyst Cover Letter

4779 Rolfson ExtensionsRobelborough, NV 29408

Dear Baylor Gislason,

In response to your job posting for system support analyst, I am including this letter and my resume for your review.

Previously, I was responsible for optimal oversight and training of process improvement tools and methodologies for new and current business analyst.

My experience is an excellent fit for the list of requirements in this job:

- Service orientated with a very good awareness of customer requirements
- Good analytical skills to understand processes and to suggest and drive improvements forwards
- Programming experience in either Java, Shell, Perl, Python, Puppet or Ansible
- Familiar with Hadoop, Mongo or Couchbase implementations
- Possesses increasing technical knowledge in area of support work
- Basic ITIL awareness/Foundations
- Bachelor of Computer Science graduate or IT related discipline
- Information Technology Infrastructure Library (ITIL) Certification will be added advantage

Thank you for your time and consideration.

Sincerely,

Denver Pollich