

Support Center Representative Cover Letter

5932 Lazaro Station
Abshireside, NY 61381

Dear Lennox Russel,

Please consider me for the support center representative opportunity. I am including my resume that lists my qualifications and experience.

In the previous role, I was responsible for system engineering and network subject matter expertise to support the installation, configuration and integration of systems and subsystems per approved installation/configuration plans.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Application of Payroll Administrative Functions, Laws, and Regulations
- Knowledge of Payroll Technical Systems
- Call Center and/or photo lab experience preferred
- Comfortable working in a fast paced and critical thinking environment
- Jack Henry Core Director experience
- IT Service Management tool
- Bilingual in English and French (both written and verbal) is a strong asset
- Minimum 18 months experience in IT Support

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Haven Turcotte