

Support Account Manager Cover Letter

8642 Ona PassageMorissettechester, CT 97155-4421

Dear Onyx Prohaska,

I submit this application to express my sincere interest in the support account manager position.

In the previous role, I was responsible for client support which includes installation/deployment, upgrading and troubleshooting hardware, software and mobile technology solutions.

My experience is an excellent fit for the list of requirements in this job:

- Solid working knowledge of firewall, switches, and routers
- Excellent customer service and facing skills
- Strong verbal and written English communication skills and Chinese speaking will be added advantage
- Proactive and leading Continual Service Improvement efforts experience
- Knowledge of HPE products and services offerings, competition, third party products and market trends strongly preferred
- Well versed in core enterprise competencies and peaked in some technical area(s)
- Able to employ exemplary consulting skills by becoming a trusted advisor to the customer and by providing problem resolution
- In-depth knowledge of Region/Country specific Critical Protection markets

I really appreciate you taking the time to review my application for the position of support account manager.

Sincerely,

Onyx Waters