

Store Support Cover Letter

882 Merideth Way
New Berniceberg, LA 95844

Dear Tatum Kozey,

In response to your job posting for store support, I am including this letter and my resume for your review.

In the previous role, I was responsible for computer desktop support in accordance with established policies and procedures.

My experience is an excellent fit for the list of requirements in this job:

- Experience troubleshooting POS systems
- Experience working with third-party vendors on escalated issues
- Experience with registers, pinpads, scanners, etc
- Customer service skills - both over the phone and through email
- Experience with traffic in stores and different traffic counter technologies
- General knowledge of Microsoft Operating systems
- Basic WAN/LAN knowledge
- Basic understanding of TCP/IP Network devices and Printers

Thank you for your time and consideration.

Sincerely,

Drew Torp