

Service Support Cover Letter

4868 Armstrong BurgWest Galen, LA 65830-0204

Dear Tatum Green,

I submit this application to express my sincere interest in the service support position.

In the previous role, I was responsible for technical support to assigned customers by taking telephone calls on all product areas, providing information on documented problems, and resolving customer issues in primary support areas via telephone and email.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Reaching overhead
- Provide technical support to clinical labs and training centers
- Administrative duties, which include but not limited to
- Install system upgrades and support tradeshow activity
- Prior experience of elevator/escalator industry is an asset
- Advanced knowledge of electronics
- Significant professional experience in support and client relationship management
- Excellent communication skills, both written and verbal, with executive and functional levels of an organization

Thank you for your time and consideration.

Sincerely,

Sawyer Hansen