

# Service Director Cover Letter

9984 Adams LightsNew Jake, NV 45092-8772

**Dear Sawyer Emmerich,**

I am excited to be applying for the position of service director. Please accept this letter and the attached resume as my interest in this position.

Previously, I was responsible for technical support to Technology Policy team in assessing California Consumer Privacy Act and emerging federal regulations.

Please consider my qualifications and experience:

- Relevant experience working with IT Auditors and regulatory bodies
- Successful experience leading large programs and a substantial portfolio
- Successful experience defining direction and developing supporting marketing materials
- Excellent planning, prioritization, organizational, presentation, and customer service skills
- Use and understanding of enterprise tools including PPMC, Jira, Confluence, Catalyst
- Experience in project methodologies including FSDM and Agile
- Customer Service experience and notable accomplishments in a customer/client service Contact Center environment
- Strong knowledge of robust technology in a multi-channel Contact Center operation

**Thank you in advance for reviewing my candidacy for this position.**

Sincerely,

Azariah Murazik