

Service Availability Manager Cover Letter

602 Yong HarborsNew Leandramouth, MO 71124

Dear Robin Erdman,

In response to your job posting for service availability manager, I am including this letter and my resume for your review.

In my previous role, I was responsible for governance to local IT Infrastructure services upon global HW / SW / process / solution standards and policies;

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Proven experience in risk-based systems running on Several Server platforms along with OS clustering, writing shell scripting ,partitioning and virtualization
- Demonstrated experience in handling day-to-day Server and operating system installation, migration and break-fix support
- Willingness to work in nights shifts or support 24 x 7 Coverage as per the Business needs
- Manage delivery of Mainframe and Teradata services for financial industry clients
- Reasonable Technical skillset to understand the architecture and deep knowledge of customer environment
- Promote monitoring systems to enable speedy detection and remediation of potential and actual IT failures
- Influence the design of services and components to align with business needs
- Technical knowledge on IT Infrastructure, systems and services

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Shiloh Mraz