## **Retail Operations Cover Letter**

61725 Blanda EstateBaileyborough, GA 70608

## Dear Azariah Zieme,

I am excited to be applying for the position of retail operations. Please accept this letter and the attached resume as my interest in this position.

In the previous role, I was responsible for oversight in training of new and current staff members to ensure all procedures are implemented and followed appropriately.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Proficiency in advanced analytics and visualization tools preferred (SQL, Python, R)
- Process oriented, flexible, and able to work well under pressure in a fast paced environment
- Actively contribute as a key team member within specialist area, through effective participation across all functional area
- Ensure that all other Freight Flow processes are executed, including transfers, RTVs, claims, key recs, misdirected freight processing
- Develops an annual business plan for internal/external store sales while
  ensuring the merchandise and merchandising strategy create a compelling
  offering and drive growth (e.g., internal program support, company-wide
  initiatives, and external customers)
- Ensure communication tools (i.e., voicemail, e-mail, etc) are kept up-to-date
- Inspect branches to check for compliance with control, risk, and security procedures
- Provides outstanding customer service and maintains a positive and upbeat tone for the customer experience

Thank you in advance for taking the time to read my cover letter and to review my resume.

