

Retail Operations Cover Letter

84421 Misha Islands West Lawanda, CO 55756-4406

Dear River Leannon,

I submit this application to express my sincere interest in the retail operations position.

In the previous role, I was responsible for recommendations on desired policies and goals, and ensures new/revised procedures are implemented according to established guidelines and regulation.

Please consider my experience and qualifications for this position:

- Exhibits a high energy level, positive attitude
- Fluent Spanish and English (C1- Advanced level)
- Implement and raise awareness of the first line of defence in Retail NL
- Management of Inventory Manager, Contact Centre, the Netherlands Retail Decision Support Analyst, KYC Officer and Operations team
- Being aware of market changes, stock levers and any material issues that will affect training
- Implement relevant new (inter)national laws and regulations in AML, CtF, WTF, Wwft, (inter)national legislation and regulations
- Produce accurate, timely and relevant KYC MI
- Develop and adhere to SLA's for the customer service center

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Spencer Jerde