

Research Director Cover Letter

906 Macie LakeMackenziechester, MO 07081

Dear Phoenix Bins,

Please consider me for the research director opportunity. I am including my resume that lists my qualifications and experience.

In the previous role, I was responsible for overall market research guidance to the GMAx asset teams and the broader access organization where necessary.

My experience is an excellent fit for the list of requirements in this job:

- Thorough understanding of compliance issues
- A PhD in Computer Science, Computational Linguistics, or related field preferred
- Experience with project development including development of protocols, forms, surveys, training materials, and evaluation procedures
- Demonstrated experience in data management and the use of computers
- Proficient in current call center technologies and associated best practices
- Knowledge of current call management systems and workforce management tools
- Excellent problem solving, research and analytical skill
- Extensive knowledge of State and Federal financial and insurance regulations

Thank you for your time and consideration.

Sincerely,

Frankie Paucek