

Patient Services Manager Cover Letter

8019 Lonnie LandEast Shawandamouth, MO 16901

Dear Reese Stark,

I submit this application to express my sincere interest in the patient services manager position.

In the previous role, I was responsible for best-in-class financial business partnership to the senior DTSGBU leadership team, while supporting the end-to-end management of the BU P&L.

Please consider my experience and qualifications for this position:

- Focus on customer service excellence, able identify and implement process improvement initiatives to increase patient satisfaction
- Experience maintaining compliance with Sodexo and regulatory standards, including EcoSure, Gold Check, The Joint Commission, ODH
- Work with Patient Trayline using Service Depot
- Be a Registered Dietitian and have a passion in both clinical and management
- Manage the day to day operations of the patient meal program
- Supervise the Food Service employees
- Provide employee training for compliance, safety, sanitation, customer service
- Regularly analyze patient satisfaction data and implement additional measurements and action plans to achieve optimal unit performance

I really appreciate you taking the time to review my application for the position of patient services manager.

Sincerely,

Briar Heidenreich