

Patient Representative Cover Letter

417 Douglas CampWolffbury, CA 58481-7641

Dear Cameron Ward,

I submit this application to express my sincere interest in the patient representative position.

Previously, I was responsible for technical support to the hospitals and entities on analysis and interpretation of patient experience metrics and measurement system and uses such analysis to assist in the establishment of local improvement goals and plans;.

My experience is an excellent fit for the list of requirements in this job:

- Demonstrates initiative and problem solving skills, using sound judgment
- Follows the escalation process when physician issues arise with patients and/or families
- Ensures compliant tracking of complaints and grievances in VOICE
- Analyzes complaint and grievance data for trends and makes recommendations for improvement to enhance the patient experience
- Highly motivated and self-directed individual to establish plans of action
- Assess client records and determine client's immunization needs utilizing ACIP recommendations and DSHS childcare and school minimum requirements
- Obtains client consent if client is not in ImmTrac
- Assess client Medicaid status

Thank you for your time and consideration.

Sincerely,

Emery Stark