

NOC Analyst Cover Letter

3544 Kilback PortsRennerfurt, KS 01214

Dear Rowan Heathcote,

I am excited to be applying for the position of NOC analyst. Please accept this letter and the attached resume as my interest in this position.

In the previous role, I was responsible for support to both users of the systems and to service delivery functions such as Computer Operations and Help Desk.

Please consider my experience and qualifications for this position:

- Work directly with the second level support personnel and other support groups to resolve issues
- Methodical and detailed approach towards accomplishing tasks
- Provide recommendations for process improvement
- He/She should be willing to work in rotational shifts in 24*7 environments
- Basic Knowledge of LAN/WAN technologies and topologies
- Fundamental understanding of TCP/IP and UDP
- Troubleshooting with various telecom circuits (T1, E1, DS3, OC3)
- Communicates clearly and in an understandable manor with a wide range of people such as peers, managers, customers, vendors, distributors and the general public

Thank you for taking your time to review my application.

Sincerely,

Reese Schulist