

Network Engineer Voice & Network Cover Letter

9665 Hipolito Islands East Forest, KY 51407-1759

Dear Bellamy Hegmann,

I am excited to be applying for the position of network engineer voice & network. Please accept this letter and the attached resume as my interest in this position.

In the previous role, I was responsible for voice systems engineering support involving the design, configuration, installation, implementation, operations management, and troubleshooting of the VoIP, Voice and Video Enterprise.

My experience is an excellent fit for the list of requirements in this job:

- Knowledge of CISCO Voice Gateways, VPN Platforms, Nexus 7K, 5K, 2K Switches
- Knowledge of VMware and UCS servers related to CISCO UC applications
- Knowledge of Call Recording and Reporting software
- Network Troubleshooting, Configuration, Performance Tuning
- Knowledge of NOC tools such as SolarWinds, Sniffers
- Knowledge of ASA Firewalls and Juniper VPN Concentrators desirable
- May work outside of "normal" business hours when needed
- The Cisco Certified Network Associate (CCNA) Collaboration certification

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Phoenix Shields