

# Network Engineer Voice & Network Cover Letter

527 Joannie AlleyNorth Andres, RI 35285-6695

**Dear Sawyer Hintz,**

I am excited to be applying for the position of network engineer voice & network. Please accept this letter and the attached resume as my interest in this position.

In my previous role, I was responsible for tier 2 and 3 operational support for deployed technologies such as PBXs, mobility servers, voicemail systems, toll bypass gateways and other network infrastructure, operating converged (voice/video/data) networks, including support for CoS, QoS and related quality of service parameters over MPLS backbone, WAN and voice circuit experience in VoIP environment.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Superior knowledge of information security risks and counter-measures for networking equipment
- Superior knowledge of Payment Card Industry (PCI) network requirements adherence
- Experience with network signaling protocols, including SIP, SIMPLE, H.320, H.323, H.264, VP8
- Experience with Cisco MCUs, Cisco VCS/E, ISDN Gatekeeper, and endpoint products
- Testing, configuration, and troubleshooting of IP and ISDN networks in support of videoconferencing and A/V equipment
- Familiarity with streaming video (uni-casting, multi-casting) and Video on Demand (VOD) technologies, installation, and troubleshooting
- Strong IP network and ISDN troubleshooting, knowledge, and experience preferred which include Cisco CCNA, MPLS, and Quality of Services (QoS)
- Experience with ticketing and monitoring toolsets

**Thank you in advance for taking the time to read my cover letter and to review my resume.**

Sincerely,

Ryan Fadel