

Network Engineer Voice & Network Cover Letter

6074 Buck Station North Lukeshire, TN 27191-9914

Dear Hayden Thompson,

Please consider me for the network engineer voice & network opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for 99% availability of all C4I UC services, including Voice over Internet Protocol (VoIP), Allied Voice over Secure Internet Protocol (VoSIP), video conferencing (VTC), and video streaming capabilities (including, but not limited to Netcast of VTC / Cable TV, GBS).

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Experience with Cloud solutions and related networking infrastructure designs
- Experience supporting and deploying VOIP solutions
- Cisco apic-em
- Basic understanding of Object Oriented Programming or scripting with Python or Powershell
- Experience deploying Skype for Business as a softphone
- Working on Cisco based network system (LAN/WAN/VoIP) daily operation independently working with regional support team and vendors, which includes?
- Strong knowledge of Cisco contact center enterprise (UCCE) technologies such as Cisco ICM and Cisco CVP platforms including scripting
- Strong experience in Cisco Gateway, Gatekeeper configurations and administration, including SRST

I really appreciate you taking the time to review my application for the position of network engineer voice & network.

