

Manager Service Cover Letter

861 Kiehn Estates Jacobton, MD 40818-5617

Dear River Sawayn,

I am excited to be applying for the position of manager service. Please accept this letter and the attached resume as my interest in this position.

In the previous role, I was responsible for advanced 'Partner SE' training for updates in the Palo Alto Networks product suite.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Providing advice to Claims team on claims management, policy guidelines & quality outcomes
- Leading, motivating and developing team of Claims professionals
- Ensuring exceptional delivery of customer service
- Maximising team performance by driving change and optimising service delivery
- Facilitating learning and development opportunities for the team and developing talent
- Undertaking process improvement initiatives that allow the team to achieve the business unit and personal goals
- Planning, managing and reviewing performance of employees
- Working with other Service Managers, Technical Manager to achieve consistency across claims teams

Thank you for taking your time to review my application.

Sincerely,

Rowan Gerlach