

Leader / Manager Cover Letter

964 Turner Mountains Dickensborough, VT 31983-8321

Dear Sam Kub,

Please consider me for the leader / manager opportunity. I am including my resume that lists my qualifications and experience.

In the previous role, I was responsible for plant expertise on safety and health, develop and maintain programs to assure compliance with regulatory requirements and Goodyear policies.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Provide ongoing leadership and support to a team of both office and home based Relationship Managers, through coaching and feedback on documented goals and development plans
- Promote and foster a positive and inclusive environment that encourages success through effective reward and recognition of high performing home based Relationship Managers
- Leverage and research using a variety of internal and external resources to gain a deeper understanding of Relationship Management and develop opportunities to deliver outstanding, proactive service
- Ensure Relationship Managers actively meet and exceed customer requirements and service level agreements
- Drive continuous process improvement in addressing any service deficiencies throughout the centre of excellence
- Maintain awareness of relevant customer trends and luxury industry developments
- Make recommendations for improvement to internal processes to ensure maximum quality and efficiency
- Outstanding coaching and motivational skills

Thank you for taking your time to review my application.

