

# IT Technical Support Cover Letter

413 Schaefer ForgesSouth Tommy, UT 27815

**Dear Oakley Lakin,**

In response to your job posting for IT technical support, I am including this letter and my resume for your review.

In my previous role, I was responsible for local infrastructure support across a range of technologies, including network, voice and server.

Please consider my experience and qualifications for this position:

- System Monitoring Tools (preferred)
- Experience with OTC Client Clearing (preferred)
- Prefer working knowledge of Microsoft Office (Excel, Word, Access, and PowerPoint), Internet, email and SAP software
- Working knowledge of server hardware troubleshooting
- Detailed working knowledge of HP server hardware
- Working knowledge of networking in an enterprise environment
- Working knowledge of storage management in an enterprise environment (NetApp and 3PAR)
- Working knowledge of VMware or another virtual environment

**Thank you for considering me to become a member of your team.**

Sincerely,

Sawyer Gleichner