IT Technical Support Cover Letter

9297 Sawayn SummitNew Allegra, SD 82509

Dear Tatum Anderson,

I submit this application to express my sincere interest in the IT technical support position.

In my previous role, I was responsible for oversight within Athletics through management of all software, computer, network and communications technologies utilized by the department.

Please consider my experience and qualifications for this position:

- Proficient in troubleshooting operating systems such as
- Proficient in troubleshooting application software such as
- Patience with frustrated users, maintaining professionalism under difficult situations
- Excellent oral communications and strong organizational skills
- Detail oriented, able to approach problems logically and able to prioritize responsibilities
- Well organized and able to prioritize and complete tasks without guidance or prompting
- SQL/XML/Visual Basic
- Responsibility for providing technical support for Murex MX.3

Thank you in advance for reviewing my candidacy for this position.

Sincerely,

Drew Goyette