## IT Technical Support Cover Letter

251 Collins FreewayMiloville, MD 01518-4567

## **Dear Denver Hills,**

I submit this application to express my sincere interest in the IT technical support position.

Previously, I was responsible for backend server support for Windows & Network solutions including standing up new servers and maintaining existing servers.

Please consider my qualifications and experience:

- Provide advice / support to the staff on Microsoft products COTS products and other application configurations
- Or external customers
- Install/Coordinate desktops and printer equipment installation for company locations
- A strong understanding and working knowledge of desktop hardware, operating systems and software
- A good understanding of network systems and protocols
- Enthusiastic personality and high level of energy
- Design, Develop, Test, Deploy, Revise and Maintain Microsoft Windows Images
- Understanding of Server OS, server based applications and how they interact with the server environment and user access

Thank you for taking your time to review my application.

Sincerely,

**Landry Breitenberg**