

IT Technical Support Cover Letter

877 Kandy AlleyPort Marcelina, MO 13731-6560

Dear Jordan Altenwerth,

I submit this application to express my sincere interest in the IT technical support position.

In my previous role, I was responsible for an advanced understanding of data center hardware and software technologies and best practices including network, storage, security, servers, mainframes, and cloud technologies.

Please consider my qualifications and experience:

- Understanding of Operating System patch management and execution across Microsoft environments
- Proficiency in the following areas - Networking, VPN, Wireless
- Able to understand technical concepts and can develop ways to help others learn
- Understanding of Data Center operations
- Ticket / Queue management
- LAN Experienced
- Desktop support experienced
- Knowledge in Windows xx Operating Systems (Microsoft Certified Admin an advantage)

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Baylor Kshlerin