

Implementation Manager Cover Letter

583 McClure RowJameland, WA 95435-4549

Dear Peyton Franecki,

I am excited to be applying for the position of implementation manager. Please accept this letter and the attached resume as my interest in this position.

Previously, I was responsible for ongoing risk management support to GTB Products & Services managers and GTB Sales representatives, and various business line partners including Small Business, Commercial and Corporate Banking and International Banking.

Please consider my experience and qualifications for this position:

- Excellent people management skills and developing people for success
- Exposure to Change Management, Incident Management and Problem Management
- Requires experience in directly managing client relationships with a successful track record in delivering complex solutions on time and within budget
- Performs a variety of tasks across multiple solutions offerings
- Reports to the Director of Implementation and has direct oversight of Implementation Consultants
- Builds productive relationships with FI clients
- Works closely with all RMS colleagues and in particular the Client Consultants, Operations, and other Implementation Managers
- Understanding of the principles of KYC, regulated environments and financial institutions, underpinned by relevant operations experience

Thank you for considering me to become a member of your team.

Sincerely,

Shae Roberts