

Hiring Manager Cover Letter

69620 Heidenreich WellPowlowskiborough, RI 43490-3932

Dear Tyler Olson,

In response to your job posting for hiring manager, I am including this letter and my resume for your review.

Previously, I was responsible for quantitative and qualitative strategic business insight, aid decision making to maximize revenue, reduce costs, and optimize processes using Six Sigma, Kaizen and Lean methodologies.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Execute store initiatives related to sales, service, and customer experience
- Meet and exceed assigned customer experience and reputation, sales and service, revenue and productivity targets
- Create a work environment where motivated people can excel
- Coach personnel on "opportunities" with key sales and reputation metrics, recognize teams on positive performance against key sales and reputation
- Perform role plays with personnel on a regular basis to improve interactions with customers
- Demonstrate the right customer behaviors defined by Delivering an Extraordinary Experience
- Deliver the right customer experience by assisting with management of the store, customer coordination, the welcome and wait time process, supporting the team and assisting sales personnel with customer transactions
- Consistently demonstrate excellent leadership and coaching skills

Thank you in advance for reviewing my candidacy for this position.

Sincerely,

Royal Grady