

Guest Service Representative Cover Letter

55416 Funk LightsLashellberg, OH 35613

Dear Shae Upton,

I am excited to be applying for the position of guest service representative. Please accept this letter and the attached resume as my interest in this position.

Previously, I was responsible for assistance and information on product clinical requirements and sample accessioning processes within their scope of expertise in accordance with official Standard Operating Procedures.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Remain stationed at assigned post until all guests have exited the park
- Provide excellent guest service to guests and ambassadors
- Work as part of a team to increase productivity
- Job functions to include handling collection efforts of all in-house balances
- Job functions to include collecting relevant guest information in accordance with guidelines, probing for potential sales leads, and identifying opportunities
- Periodic tours of the property to ensure the property is meeting brand standards
- Assists and provides reasonable accommodations in response to guest requests whenever possible and practical
- Compliance with all company policies and procedures, including but not limited to the prompt reporting of all safety and security issues directly to the manager or to the appropriate authorities

Thank you for your time and consideration.

Sincerely,

Armani Schmidt