

# Engineer, Technical Support Cover Letter

85562 Brown PikeHaleyberg, AZ 76459-4194

**Dear Indigo Mayert,**

I submit this application to express my sincere interest in the engineer, technical support position.

In the previous role, I was responsible for technical expertise to design efficient and cost effective solutions for SQL database systems.

Please consider my qualifications and experience:

- Curious, self learner
- Fluent German speaker desirable but not essential
- Understanding of virtual environments (use of HyperV and/or VMWare)
- Designing, implementing, and troubleshooting MS Lync and Skype for Business
- Bachelor in Engineering (Mechanical or Electrical) or Engineering Technology with preference in Mechanical, Refrigeration or HVAC with experience in HVAC/Refrigeration
- Experience configuring or troubleshooting SAML 2.0
- Understanding of regular expressions (Regex) and Python scripting
- Be able to isolate problems between hardware and software and provide information to appropriate development team(s)

**Thank you in advance for reviewing my candidacy for this position.**

Sincerely,

Baylor Lockman