Engineer, Technical Support Cover Letter

4088 Marth RadialGreenfelderfort, VA 42907-1331

Dear Armani Will,

In response to your job posting for engineer, technical support, I am including this letter and my resume for your review.

In the previous role, I was responsible for a high level of technical support for SQL engine performance (plan forcing and plan guides, index tuning, query plans/tuning), performance tools (profiler, Nexus, SQLDiag, Database Engine Tuning Advisor), concurrency (locking), memory and SQL OS (SOS).

Please consider my experience and qualifications for this position:

- Experience with GeoMagic DesignX
- Previous experience with Geometric Dimensioning and Tolerance standards, specifically ASME Y14.100
- Experience or Exposure to installing, configuring and administering Web-based applications, Relational Databases, Open-Source Projects (such as Apache Web-Server, Apache Tomcat)
- Web and web services development including use of RESTful API's, JavaScript, HTML and XML
- Familiarity with aspects of enterprise application suites (networks, database configuration, server configuration, Web Server optimization, and load balancing hardware)
- VOIP protocol experience (SIP, MGCP, H323)
- Working knowledge of UNIX/Solaris
- Experience in SS7(MTP/ISUP/SCCP/TCAP/INAP)/ISDN/CAS signaling configuration and troubleshooting

Thank you for considering me to become a member of your team.

Sincerely,

Robin Goodwin